"It will change your whole perspective on how you approach triage. Eye-opening, practice changing. All potential triage nurses should take this course." Erin S. Caudell, RN, ASN

"It is a must have for any nurse, not only those who serve/function in triage, but to practice effective, efficient, patient-centered care." Jessica Williams, RN

"By far the most informative, entertaining and quality program I have attended in a long time. If I had known the quality prior to coming I would have brought as many of my managers and staff as possible." Donald B., RRT, RN, CCRN, BSN – Director ER/OR/ Cardiopulmonary

"Great course. Great use of real-world scenarios with evidence based practices for triage." Sara Atchison, RN

"Every RN should take this course. Not only will it make a difference in your patient’s ED experience, but it will make your triage area less stressful." Joy Williams, RN

"All ED nurses should attend a Triage First class. This training is invaluable to Emergency Department nurses!" Christy Hood, RN - ED Nurse Manager

"I must admit that I wasn't a believer at first, but after talking with the nurses that attended the most recent Triage First class at our facility, I’m sold. Now I can’t believe facilities let people triage without the class. This is the kind of training triage nurses need. As a smaller community hospital, we need to start thinking outside the box and creating innovative partnerships to bring this kind of quality training to emergency department nurses in a cost effective manner. Thanks for working with us to make that a reality!" Brett A. Dodd, RN, CEN, CCRN, CFRN – Unit Based Outcomes Facilitator
Continuing Education Credits

ED Triage: Comprehensive Course™
- ED Triage Systematics™ - 2-day live workshop and Online Post-Test - 14.0 contact hours*
- ED Triage Acuity Scale™ online module and post test - 2.75 hours*
- ED Triage Clinical Expertise™ online module and post test - 5.0 hours*

*Note: Triage First does not award continuing education credits for mere participation in class. Participants must pass corresponding tests for credits.

Course Agenda (Pretest Prior to Live Workshop)

ED Triage Systematics™
Day 1: Mon, November 16, 2015
Registration 7:30 a.m. - 8:00 a.m.
• Triage First Introduction
• Triage Conceptual Foundation
• Triage Critical Thinking Skills
• Triage Process – Patient Throughput Process
• Triage and Emergency Response Plan
• Triage Is a Tiger: Caregiver and Patient Satisfaction
• 4:30 PM Conclusion

Day 2: Tues, November 17, 2015
Registration 7:30 - 8:00 AM
• Systematic Triage Assessment and Documentation
• ED Triage Acuity Scale
• Nurse Initiated Interventions
• Triage of the Potentially Violent
• Triage of the Psychiatric Presentations
• Triage Assessment of Victims of Abuse
• 4:30 PM Conclusion

Course Agenda Cont’d

Online Education Modules (Follows live presentation)
- Post-Test covering ED Triage Systematics™
- ED Triage Acuity Scale™ - ESI
- ED Triage Clinical Expertise™ (Adult and Pediatric or Pediatric Focused)
Note: Online education must be completed within 60 days following the live workshop.

“I have over ten years experience in emergency departments. This is by far the most comprehensive triage course I’ve ever taken. It will change my practice for life.” Nathan Enlow, RN, BSN

Target Audience
ED nurses and physicians

Description of Course
This course is a blended education experience of live onsite triage course instruction and online triage training modules that hardwire best practice.

Triage First Education Services are provided by an outstanding faculty with years of experience in the trenches of the Emergency Department. Their knowledge, enthusiasm, humor, and real-life examples will leave you wanting more.

The ED Triage Comprehensive Course™ gives every participant the tools to develop good critical thinking skills, clinical expertise, compassion, great communication skills, and so much more. The course covers triage assessments, concepts, documentation and processes, as well as caregiver and patient satisfaction.

Course Agenda Cont’d

“From the time I registered I was pleasantly surprised by the knowledge and level of expertise provided. The course was in depth and full of practical examples that I can use in my daily work. I am excited to apply the information gained to my professional practice and believe this will enable me to provide better care to patients.” Mary G., RN, BSN

There are no relevant financial relationships by any planner or content authors that affect the planning, implementation, or evaluation of these activities. These activities are successfully completed by: signing in, participation in all exercises included, satisfactory performance of 80% or higher on the post-test (if applicable), and completion of the participant feedback tool.

For information, please contact:
Trina Cole, Trauma Program Manager
kcenasecretary@gmail.com
816.282..5056 (Office)

For Registrations Contact:
Trina Cole - kcenasecretary@gmail.com
(816) 282-5056

Registration Form and Information
Only $200 - ENA Members
$250 - Others
Mail, fax or call enrollment to:
Trina Cole, Trauma Program Manager
Lee’s Summit Medical Center
2100 SE Blue Parkway
Lee’s Summit, MO 64063
(Phone Registration: 816-282-5056)
(Fax Registration: 816-282-5198)

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Please circle: RN LVN MD Tech Other____
Email: _________________________________________

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Please note: Confirmation of receipt will be sent to the email provided on the registration form. Please register as early as possible. Registration will not be considered complete until payment and confirmation is received.